

**Bank of America**



**Home Loans**

Customer Service Department, CA6-919-01-41  
450 American Street  
Simi Valley, CA 93065-6298

**Notice Date:** October 3, 2012

**Account No.:** 182639401

Gregory P Laporta  
7260 Early Pioneer Ave  
Las Vegas, NV 89129

**Property Address:**  
7260 Early Pioneer Avenue  
Las Vegas, NV 89129

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**IMPORTANT MESSAGE ABOUT YOUR LOAN**

Thank you for contacting our office with your correspondence dated August 5, 2012 addressed to Bank of America, N.A., regarding the above-referenced loan.

Bank of America, N.A. has carefully reviewed the information you provided and has determined that your inquiry does not appear to be specifically related to a servicing concern related to your loan.

We regret that you were dissatisfied with your loan transaction with Bank of America, N.A. However, Bank of America, N.A.'s response dated August 30, 2012 sufficiently states Bank of America, N.A.'s position regarding this matter. We feel that Bank of America, N.A. has been responsive and thorough and that we have responded to all the questions raised in your previous letter.

Upon further review, there is nothing to add to the previous response and our position remains unchanged. Therefore, your loan remains in full force and effect, and we will continue to service your loan in accordance with the valid, binding loan documents that you signed. Presently, your loan with Bank of America, N.A. reflects a severely delinquent status as it is past due for the August 2012 through September 2012 installments.

We hope that we have clearly conveyed Bank of America, N.A.'s position regarding this matter.

In the event that you need additional assistance, please contact our Customer Service Department directly at (800) 669-6607. Thank you for this opportunity to be of service.

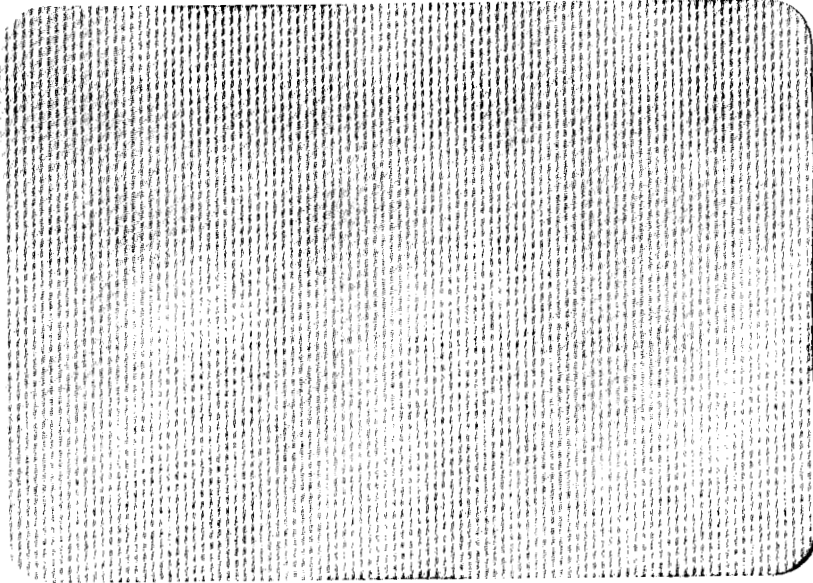
Sincerely,

Customer Service

This communication is from Bank of America, N.A., the servicer of your home loan.



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