



Comptroller of the Currency
Administrator of National Banks

August 29, 2012

Gregory P. LaPorta
7260 Early Pioneer Ave
Las Vegas NV 89129

Re: Case#: 01463995
BANK OF AMERICA, NATIONAL ASSOCIATION

Dear Mr. LaPorta:

This letter acknowledges our receipt of your complaint. We previously received correspondence from you, which established case 1263610. Therefore, two cases have been opened concerning the same issue and the same bank.

In order to streamline our process and avoid any further duplication, we are closing the above referenced case and you will be notified about the resolution of your complaint in the original case (1263610). Please refer to case **12636101** on all future correspondence or contacts with our office regarding this issue, as this is the case that will remain open.

Sincerely,

Customer Assistance Group

The Customer Assistance Group's consumer complaint process is a service that is provided to customers of national banks and federal savings associations (thrifts). Information provided within this letter is specifically related to an individual consumer complaint and should not be construed as either a legal opinion of the OCC or a supervisory action. If you are not satisfied with the resolution of your complaint, you may wish to consult legal counsel so as to preserve your rights.

Customer Assistance Group, 1301 McKinney Street, Suite 3450, Houston, Texas 77010-9050
Phone: (800) 613-6743, FAX: (713) 336-4301
Internet Address: www.helpwithmybank.gov

Gregory P. LaPorta
7260 Early Pioneer Ave
Las Vegas NV 89129



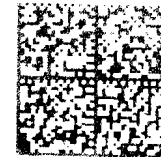
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Houston, Texas 77010-9050

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