

January 20, 2011

Gregory P. La Porta
7260 Early Pioneer Ave
Las Vegas, NV 89129-4410

Bank of America account ending: 9401

Dear Mr. La Porta:

Thank you for contacting our office regarding your home loan. Your concerns were forwarded to my attention for review and reply. Regrettably, my recent attempts to contact you to discuss your concerns were unsuccessful.

In order to review your request for payment assistance, our Home Retention Division will require the following information:

- Letter of hardship
- Evidence of income (2 most recent pay stubs)
- Bank statements (2 most recent)
- Monthly expenditure breakdown (form enclosed)

Please fax the information to the attention of the undersigned at 312.453.4874 by January 27, 2011. It is important for you to know that assistance is not guaranteed and is dependent on several factors; however, Bank of America will look at every option in an effort to assist you.

Mr. La Porta, thank you for this opportunity to be of service. In the event you should require additional assistance, please contact me at 1.877.430.1431, Extension 14460, Monday through Friday, 8 a.m. to 4 p.m., Pacific.

Sincerely,

Bhagiya Goonetilleke

From: (702) 732-7836
Gregory P. LaPorta
7260 EARLY PIONEER AVE
LAS VEGAS, NV 89129

Origin ID: VGTA



Ship Date: 20JAN11
ActWgt: 0.5 LB
CAD: 102256413/NET3130

Delivery Address Bar Code



Ref #

RMA #:
Return Reason:

RELEASE#: 3785346

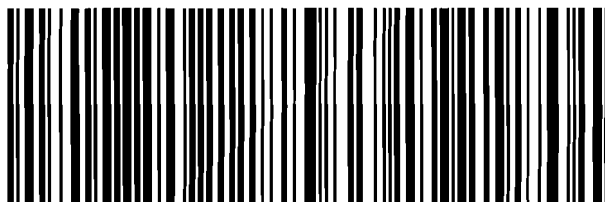
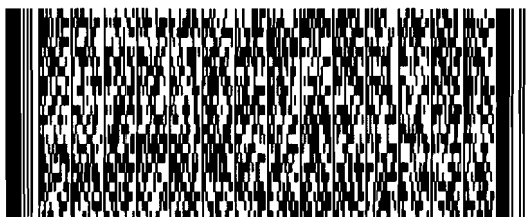
SHIP TO: (714) 223-8352
Orlando Pimentel
Bank of America
275 Valencia Ave
CA7-701-01-45
Brea, CA 92823

BILL SENDER

FRI - 21 JAN A2
STANDARD OVERNIGHT

TRK# 7966 7512 4445
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1. Select the 'Print' button to print 1 copy of each label.
2. The Return Shipment instructions, which provide your recipient with information on the returns process, will be printed with the label(s).
3. After printing, select your next step by clicking one of the displayed buttons.

Note:To review or print individual labels, select the Label button under each label image above.

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From: (714) 223-8352
 Orlando Pimentel
 Bank of America
 275 Valencia Ave
 CA7-701-01-45
 Brea, CA 92823

Origin ID: RBFA



J11101012220225

Ship Date: 20JAN11
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SHIP TO: (702) 732-7836

BILL SENDER

Gregory P. LaPorta

7260 EARLY PIONEER AVE

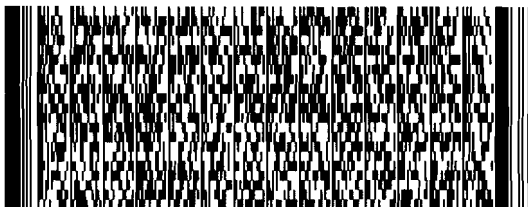
LAS VEGAS, NV 89129

Ref #
 Invoice #
 PO #
 Dept #

RELEASE#: 3785346

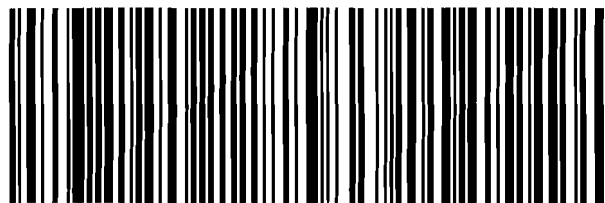
FRI - 21 JAN A1
 STANDARD OVERNIGHT

TRK# 7966 7512 4342
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WR VGTA

89129
 NV-US
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