



P.O. Box 4503
Iowa City, Iowa 52244

January 17, 2013

Gregory P. LaPorta
7260 Early Pioneer Ave
Las Vegas, NV 89129

Subject: Your submission, number 121211-000291

Dear Gregory P. LaPorta:

The company responded to your complaint (number: 121211-000291).

Log in to help.consumerfinance.gov/app/account/complaints/list or call us at (855)-411-CFPB (2372) to review the company's response.

Company's response

The company's response describes the steps the company has taken or will take in response to your complaint and help you understand what happened. For many people, the company's response addresses their complaint. Getting this response to you for review typically means we have completed our work on your individual complaint.

Your feedback

While you're reviewing the response, you have an opportunity to give feedback about how the company responded to your complaint. Log in to help.consumerfinance.gov/app/account/complaints/list or call us at (855)-411-CFPB (2372).

We also welcome feedback on how our complaint process has worked for you. If you would like to share your story, go to help.consumerfinance.gov/app/tellyourstory.

Next

In the meantime, if you're having trouble paying your mortgage and need immediate assistance, call us at (855) 411-CFPB. We can connect you to a free, HUD-approved housing counselor who can help you explore all available options to avoid foreclosure, including modifications, short sales, repayment plans and government programs. Special

assistance may be available to military members or veterans. You can also explore your options at <http://www.makinghomeaffordable.gov/programs/Pages/default.aspx>. Please note that filing a complaint with us will not automatically stop or delay a foreclosure.

If you have questions about consumer financial products or services, visit consumerfinance.gov/askcfpb.

We take complaints very seriously and thank you for reaching out to us. Complaints help us identify trends and problems in the marketplace and better understand the challenges American consumer face.

Thank you,

Office of Consumer Response
Consumer Financial Protection Bureau
consumerfinance.gov
(855)-411-CFPB (2372)

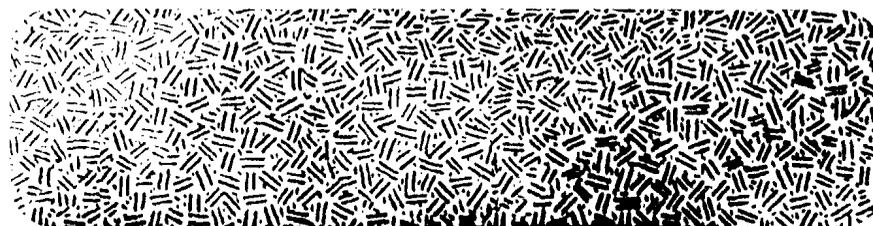
**Consumer Financial
Protection Bureau**

P.O. Box 4503, Iowa City, IA 52244

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