



P.O. Box 4503
Iowa City, Iowa 52244

January 3, 2013

Gregory P. LaPorta
7260 Early Pioneer Ave
Las Vegas, NV 89129

Subject: Your submission, number 121211-000291

Dear Gregory P. LaPorta:

The company has provided a partial response to your complaint, number 121211-000291, describing the steps taken so far to address your issue. They stated they are still working on your issue, and you should hear from them again within 60 days.

View the details of your complaint and the company's response so far at:
help.consumerfinance.gov/app/account/complaints/list.

We will let you know as soon as we receive an update about your complaint.

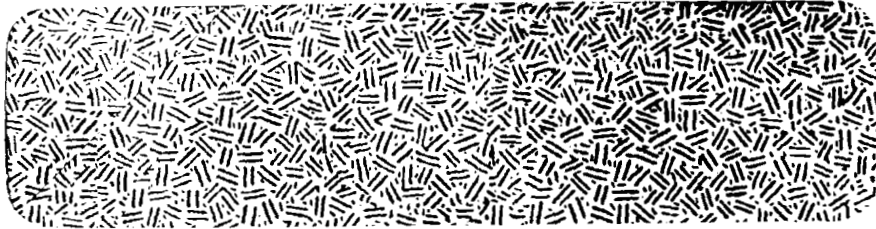
In the meantime, if you're having trouble paying your mortgage and need immediate assistance, call us at (855) 411-CFPB (2372). We can connect you to a free, HUD-approved housing counselor who can help you explore options available to avoid foreclosure, including modifications, short sales, repayment plans and government programs. Special assistance may be available to military members or veterans. You can also explore your options at:
<http://www.makinghomeaffordable.gov/programs/Pages/default.aspx>. Please note that filing a complaint with us will not automatically stop or delay a foreclosure.

Thank you,

Office of Consumer Response
Consumer Financial Protection Bureau
consumerfinance.gov
(855) 411-CFPB (2372)

**Consumer Financial
Protection Bureau**

P.O. Box 4503, Iowa City, IA 52244



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